



## HEAT PUMP COMBINATION BUFFER

(European Patent No: 1757678. Design Right Protected).

### TH3-200U-CB-G, TH3-250U-CB-G, TH3-300U-CB-G

This product is suitable for connection to ~230-240V, 50Hz

## INSTRUCTIONS FOR USE, INSTALLATION AND SERVICING for all models with serial No beginning 6- TO BE LEFT WITH THE USER

The instructions consist of three parts; **User**, **Installation** and **Servicing** instructions, which includes the guarantee registration card.

The instructions are an integral part of the appliance and must, to comply with the current issue of the building, electrical regulations and water by-laws, be handed to the user on completion of the installation.

#### GUARANTEE REGISTRATION

Thank you for installing a new Thermaflow product in your home.

Thermaflow appliances, are manufactured to the very highest standards so we are pleased to offer our customers, a comprehensive first year guarantee and a second and third year parts guarantee subject to annual service.

In the instruction envelope is to be found your guarantee registration card, which must be completed and returned to Thermaflow Ltd or register your Thermaflow appliance for 1st year guarantee protection by calling the below number.

Our guarantee gives you peace of mind valuable protection against breakdown by covering the cost of-

- All replacement parts
- All labour charges
- All call-out charges

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## PART1 – INSTRUCTIONS FOR USE

### 1.1 INTRODUCTION

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision

**Please read these Instructions and follow them carefully for the safe and economical use of your combination combination buffer.**

**This combination buffer must have been installed by a competent person in accordance with the current rules in force in the countries of destination at the time of installation.**

The combination buffer is automatic in operation once the external controls are set e.g. time clock or programmable room thermostat.

## IMPORTANT NOTICE

### 1.2 Domestic hot water temperature

Hot water is **NOT** user adjustable and is pre-set to 50°C at the thermostatic mixing valve fitted on the hot water outlet at the top left of the combination buffer. It is TMV3 rated for Anti-Scald purposes.

The combination buffer is able to provide room heating as part of an under-floor or central heating system and domestic hot water direct from the cold water supply, without the need for secondary storage.

### 1.3 To turn the combination buffer off

To turn the combination buffer off, isolate the combination buffer from both the electrical supplies i.e. the 24hr supply and the interrupted supply, both isolating switches should be positioned next to the combination buffer.

### 1.4 Maintenance and servicing

**To ensure the continued efficient and safe operation of the appliance it is recommended that it is checked and serviced as necessary at regular intervals. The frequency of servicing will depend upon the particular installation conditions and usage, but in general once a year should be enough.**

Servicing & maintenance should be carried out by a **competent person** in accordance with the rules in force in the countries of destination.

To obtain service please call your installer or Thermaflow Ltd, using the telephone number on the appliance or at the front of this manual.

Please be advised that the Thermaflow log book should be completed by the installation engineer on completion of commission and servicing.

## 1.5 Clearances

The combination buffer requires a clearance in front and at the sides for safety, servicing and maintenance access, see **diagram 2.2.3** for the requirements.

## 1.6 Draining and filling

**Caution** this combination buffer works in a pressurised system which must only be drained, refilled and pressurised by a **person competent to do so**.

Note: if the pressure gauge indicates a loss of pressure that is less than 60 KPA (0.9 bar),

**YOU MUST CONTACT YOUR INSTALLER unless you have been instructed by your installer on how to re-pressurise the system correctly.**

## 1.7 Replacement parts

If replacements parts are required, contact your Installer, Service Company or Thermaflow Ltd. Please quote the name and model of your appliance. (Ref. Spare Parts List - section 1.8.1).

**It is recommended that the Thermaflow has a safety and maintenance check on an annual basis.**

**A pressure reducing valve must be fitted to the cold water inlet of the appliance if the incoming pressure exceeds 300kPA (3 Bar).**

**The position of the outlet from the discharge pipe shall be visible to the occupants and shall be positioned away from any electrical devices.**

**The position of discharge pipes, (Tundish), drain valves and motorised valves etc, must be positioned away from electrical components.**

**The water may drip from the discharge pipe of the pressure-relief device and must be left open to the atmosphere.**

**The pressure relief device must be operated regularly to remove lime deposits and to verify that it is not blocked.**

**The discharge pipe connected to the pressure-relief device must be installed in a continuously downward direction and in a frost free environment.**

**DANGER:** Failure to operate the relief valve easing gear at least every six months may result in the water heater exploding. Continuous leakage of water from the valve may indicate a problem with the water heater

**IMPORTANT:** If any external heat sources are being connected to the combination buffer, they must be connected as detailed in this instruction manual. There must be temperature control thermostats fitted to control each heat source and must be set to a **maximum temperature of 60°C**

(Additional Information given in G3 of the building regulations for discharge pipes)

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## IMPORTANT PRE-INSTALLATION NOTES

- Power supply and wiring

The power supply to the premises must meet the minimum requirements of the unit being installed, with special attention given to the supply current, cable size and MCB recommendation. The supply voltage to the appliance must never drop below 207 Volts.

### **Important**

The electrical supply requirements:-

**The 3 KW combination buffers meet the requirements of EN 61000-3-11**

**The equipment is intended for use only in premises having a service current capacity of  $\geq 100A$  per phase , supplied from a distribution network having a nominal voltage of 400/230 V.**

**The user should consult the supply authority if necessary to determine if the service current capacity at the interface point is sufficient for the equipment.**

## 0.1 Instructions General

A pressure reducing valve must be fitted to the cold water inlet if the incoming water pressure exceeds 300 KPA (3.0 Bar).

The primary operating pressure initial charge is 120 KPA (1.2 bar) this will increase to around 200 KPA (2.0Bar) when the system has reached maximum temperature and will depend on system volume.

The primary expansion is internal and is air bubble is formed when the vessel is initially filled the 200 and 250 litre models have an expansion volume of 22 litres and the 300 model has an expansion volume of 28 litres.

The secondary expansion vessel pre-charge pressure is between 200-350 KPA (2-3.5 bar) and has a volume of 0.5 litres.

The primary pressure relief valve is set to 300 KPA (3.0 Bar).

	Thermaflow Model Number		
	TH3-200U-CB-G	TH3-250U-CB-G	TH3-300U-CB-G
Primary storage capacity	200 Litres	238 Litres	300 Litres
Weight when Empty	80KG	85KG	90KG
Weight when Full	280KG	325KG	415KG

**WARNING: BEFORE OBTAINING ACCESS TO TERMINALS, ALL SUPPLY CIRCUITS MUST BE DISCONNECTED.**

### IMPORTANT

**When sizing the cable, switchgear and MCB rating for the appliance, the heat-pump electrical rating must be added to the combination buffer rating.**

The **TH3** has 1 heating element fitted. Size 16” in length and are manufactured from Inc-alloy EN60335.2.73.

The rated power input of the **TH3** appliance is ~230- 240V, 50Hz, 2700-3000w

**The elements fitted to the Thermaflow should NOT be replaced with elements which are not approved for the Thermaflow combination buffer.**

## 0.2 Draining & Filling

**CAUTION: THE THERMAFLOW COMBINATION BUFFER WORKS IN A PRESSURISED SYSTEM WHICH MUST ONLY BE DRAINED, REFILLED AND PRESSURISED BY A COMPETENT PERSON.**

There is a drain tap fitted to the Thermaflow Combination Buffer to drain the primary circuit within the combination buffer it is located at the bottom of the appliance.  
Further drain taps should be fitted into the pipe-work at the lowest point of the potable water circuit and the heating circuit and should terminate outside the dwelling in a suitable position.

## 0.3 Manual Handling Guidance

During the appliance installation it will be necessary to employ caution and assistance whilst lifting as the appliance exceeds the recommended weight for a one man lift.

**DO NOT LIFT THE APPLIANCE BY ATTACHED PIPE-WORK OR COMPONENTS**

In certain situations it may be required to use a mechanical handling aid.

Take care to avoid trip hazards, slippery or wet surfaces.

## IMPORTANT INFORMATION

### 0.4 TESTING & CERTIFICATION

The combination buffer is tested and certified for safety and performance. It is therefore important that no alteration is made to the combination buffer, without permission, in writing, from Thermaflow Ltd.

Any alteration not approved by Thermaflow Ltd, could invalidate the certification, combination buffer warranty and may also infringe the current issue of the statutory requirements, see section 2.1.2

The unit should be stored in a dry environment and should be handled with care to prevent attached components being damaged or connections becoming loose. **All connections should be checked for leaks after installation.**

### 0.5 THE UNIT LOCATION

**The unit should be preferably located in a cupboard with a minimum dimension of;**

**L 755mm x B. 740mm x H. 2.4M**

**The floor to which the unit is placed upon should be capable of withstanding a load of:**

**280KG for the 200L, 325KG for the 250L and 415KG for the 300L**

The unit should be positioned in a manner that allows access to all components for future maintenance.

If located in a cupboard the unit should be positioned with all components facing the entrance to allow elements to be replaced if required or any of the other components.

## **0.6 Water Connections**

**There are eight water connections to be made when installing the Thermaflow combination buffer.**

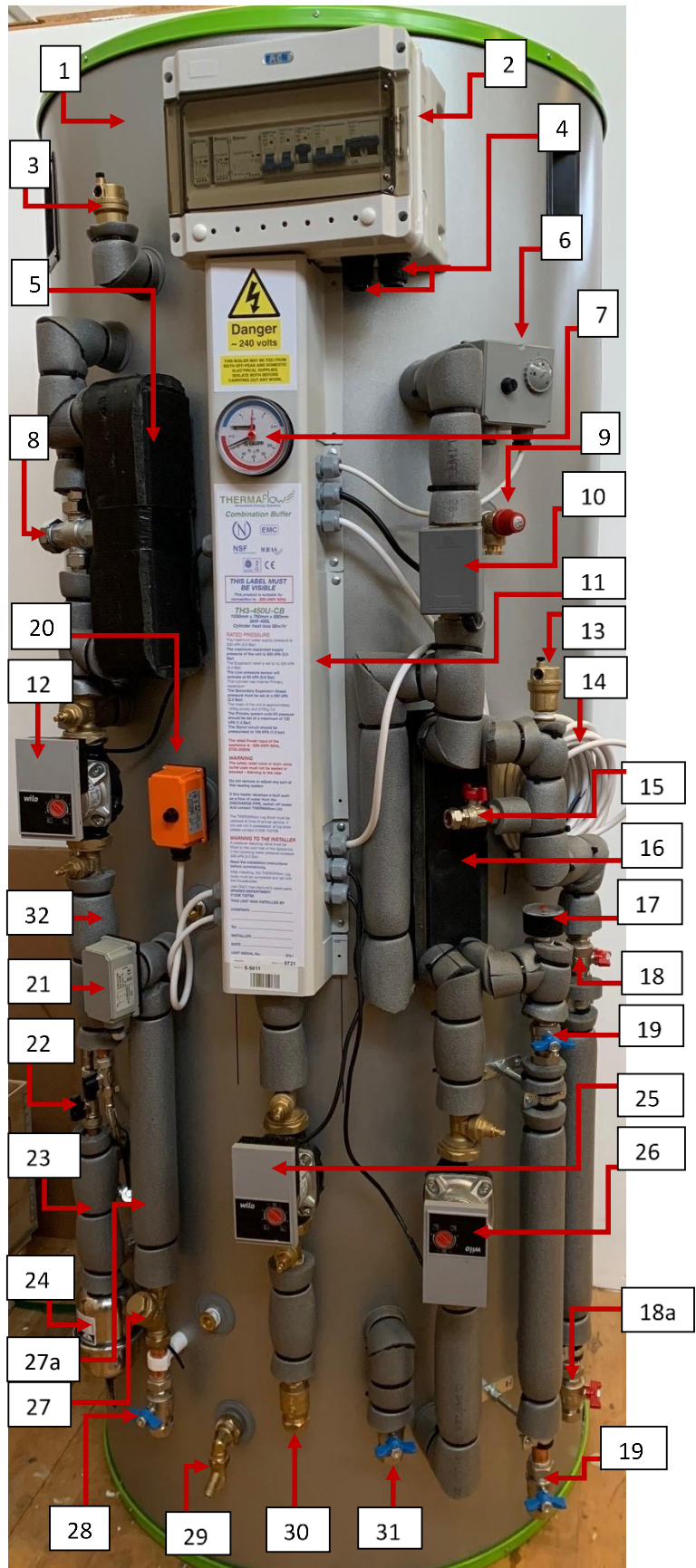
**They are as follows:**

- 1) Flow and return connections to the heating system are 22mm compression.**
- 2) Flow and return connections to the heat-pump are 22mm compression.**
- 3) Cold water inlet-22mm compression.**
- 4) Hot water outlet -22mm compression.**
- 5) Pressure relief valve- 15mm compression.**
- 6) The pressure relief valve connection should be used for no other purpose.**



**Component List & Description**

1	Duplex Stainless-Steel Vessel
2	Electrical Switchgear, MCB's and Contactors
3	Auto Air Eliminator
4	Main Power Supply into Combi Buffer and Back Out to Heat Pump
5	Brazen Plate Heat Exchanger, Primary and Secondary Circuit
6	Back-up Element Control Thermostat and Manual Reset Overheat Thermostat
7	Pressure and Temperature Gauge
8	Thermostatic Mixing Valve, Secondary Circuit
9	Safety Relief Valve (Primary) 3 Bar
10	Motorised Valve for Domestic Hot Water
11	Cover Panel for Housing Heating Element, Low Water Pressure Switch, Wiring Loom and Electrical Connections
12	Primary Circulation Pump for Hot Water
13	Auto Air Eliminator for Glycol Circuit
14	Fly Leads for Back-up Element Timer and Central Heating Thermostat or Receiver for Wireless Thermostat
15	Fill Valve for Glycol Circuit
16	Heat Exchanger, Glycol and Primary Circuit
17	Pressure Gauge for Glycol Circuit
18	Isolation Valve for Heat Pump Flow
18a	Isolation Valve for Heat Pump Flow
19	Isolation Valve for Heat Pump Return
19a	Isolation Valve for Heat Pump Return
20	Manual Reset Overheat Thermostat
21	Aqua-stat Sensor for Switching Between Heating and Hot Water Pumps
22	Filling Loop Assembly for Primary Circuit
23	Tee Cold Water Inlet Secondary Circuit
24	0.5L Expansion Vessel, Secondary Circuit
25	Central Heating Circulation Pump
26	Shunt Pump, Primary Circuit
27	'Y' Pattern Strainer, Cold Water Inlet
27a	22mm Single Check Valve, Cold Water Inlet
28	Isolation Valve, Cold Water Inlet
29	Drain Point, Primary
30	Single Check Valve, CH Flow, Primary Circuit
31	22mm Isolating Valve, CH Return
32	Single Check Valve, HW, Primary Circuit



**TABLE 1.8.1 [DATA]**

	TH3-200U-CB-G	TH3-250U-CB-G	TH3-300U-CB-G
Lift Weight empty	80KG	85KG	90KG
Total Weight boxed	90KG	95KG	100KG
Weight Full	280KG	325KG	415KG
Heating Flow & Return	22mm Compression		
Heat-pump Flow & Return	22mm or 28mm Compression		
Domestic Cold Water Inlet	22mm Compression		
Domestic Hot Water Outlet	22mm Compression		
Safety Relief Valve	PRESET 300 KPA (3.0 Bar)		
Safety Relief Valve Discharge	15mm Compression		
Water Content Primary	200	238	300
Water Content Domestic (Secondary)	2 Litres / 0.44 Gallons		
Primary Expansion <b>INTERNAL</b>	22 Litres / 4.9 Gallons. 28 Litres 6.3 Gallons		
Secondary Expansion Vessel	0.5 Litres/0.11 Gallons		
CH Cold Fill Pressure Min/Max	90 KPA (0.9 Bar) minimum / 120 KPA (1.2 Bar) maximum		
D.H.W Working Pressure	20 – 300 KPA (0.2-3.0 Bar)		
Max. CH system Content (Excluding unit volume)	110Litres	122Litres	140Litres
Electrical Mains Supply	~230-240V, 50Hz		
Electrical Rating (Interrupted) & Supply Current	TH3/ 2700-3000w – 13A + Heat pump rating		
MCB Rating (A)	<b>3Kw (16A). 16A TYPE 'B' MCB + Rating of Heat pump will have to be added and MCB rating increased accordingly</b>		
Electrical Rating (24Hr) Control Circuit	95w, Fused 3A or 6A Type 'B' MCB		

## PART 2 – INSTALLATION

### 2.1.1 Sheet metal parts

**Warning:** when installing or servicing this combination buffer care should be taken when handling the edges of metal parts to avoid any possibility of personal injury.

### 2.1.2 Statutory requirements

The installation of this combination buffer must be carried out by a competent person in accordance with the current rules in force in the countries of destination at the time of installation, and in accordance with the relevant requirements of the current issue of:

The Building Regulations

The Local Water Company bye-laws

The Building Standards Regulations (Scotland)

The Health and Safety at Work Act

Manufacturer's instructions, supplied

Manufacturer's instructions must not be taken as overriding statutory requirements.

### 2.1.3 DATA

The data label is on the front case of the combination buffer.

### 2.1.4 ELECTRICAL SUPPLY

- **Power supply and wiring**

The power supply to the premises must meet the minimum requirements of the unit being installed, with special attention given to the supply current, cable size and MCB recommendation. The supply voltage to the appliance must never drop below **207 Volts**.

**Important:**

The electrical supply requirements:-

**The 3 KW combination buffers meet the requirements of EN 61000-3-11**

**The 3 KW combination buffers with heat pump must be installed in premises having a service supply of  $\geq 100A$  per phase.**

**WARNING: This combination buffer must be earthed**

**WARNING: Means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules**

**WARNING: Electrical work must be carried out by a person competent to do so**

All system components shall be of an approved type.

The electrical installation shall be in accordance with the current rules in force in the countries of destination at the time of installation.

### 2.1.5 Electrical supply

**Means of disconnection of the electrical supply to the combination buffer must be incorporated in the fixed wiring in accordance with the wiring rules.**

**Means of disconnection should not be fitted in a room containing a fixed bath or shower.** The 24hr mains supply cable and other cables for external controls must be heat resistant and flexible PVC type of at least 0.75mm<sup>2</sup> (24/ 0.20mm)

**Means of disconnection** of the power supply should be by a double pole switched (100amp isolator with a 40A MCB **Type 'B'** for the TH3/ model inc 20A for heat pump) and a switched (100 amp isolator with a 50A MCB **Type 'B'** for the TH3/ model inc 32A for heat pump), having a minimum contact separation of 3mm in each pole. The switched isolator and MCB should be readily accessible and installed at the origin of the supply to the combination buffer. It should be identified as to its use.

**Means of disconnection should be readily accessible and adjacent to the appliance. It should be identified as to its use.**

**The mains power supply cable must have a cross sectional area of at least (10mm<sup>2</sup> for the TH3 model). The mains supply cable at the combination buffer location should be preferably encased by flexible conduit.**

### 2.1.6 Heating system controls

The heating system should have installed: A timer and room thermostat or a programmable room thermostat controlling the central heating system or under-floor heating.

If an under-floor heating system is being installed it must have its own pump and blending valve. Thermostatic radiator valves should be installed in addition to the room thermostat for better economy and energy saving.

### 2.2.1 Combination buffer Position

The combination buffer must be installed in accordance with the rules in force in the countries of destination. This combination buffer is not suitable for fitting outside.

**Any electrical switch must be positioned so that it cannot be touched by a person using a bath or shower.**

The combination buffer must be positioned on a level base or floor which is sufficiently robust to take its weight, (Refer to table 1, "Data")

If the location of the combination buffer or any part of the system is subject to severe cold weather conditions, it is recommended that a frost thermostat is fitted. Any part of the system that may be vulnerable to freezing must be protected.

## 2.2.2 Combination buffers in a compartment

Where the installation of the combination buffer will be in an unusual position, the current issue of BS 6798 gives detailed guidance on these requirements.

An existing cupboard or compartment modified for the purpose may be used, providing minimum clearances are maintained. Details of essential requirements for cupboards or compartment design are given in the current issue of BS6798.

The doorway opening should be of sufficient size to allow for easy removal of the combination buffer.

Where the combination buffer is fitted in a cupboard or compartment, permanent ventilation is not necessarily required and will depend on compartment size and airflow around the combination buffer.

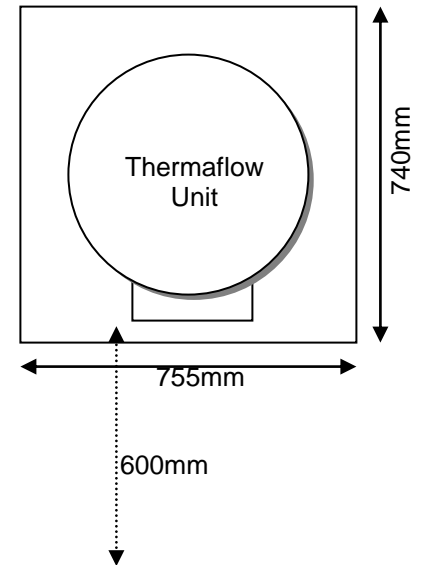
**Compartment ventilation is required to dissipate heat from any external heating circuit pipe-work, to prevent overheating of the electrical components and wiring.**

Any existing compartment air vents must not be removed or blocked off.

### 2.2.3 Clearances allow for external primary heat transfer kit

The combination buffer should be positioned so that at least the minimum operational and servicing clearances are provided, see diagram 2.2.3 additional clearances may be required around the combination buffer for installation. A clearance of 600mm is required at the front of the combination buffer for maintenance and installation.

Diagram 2.2.3 - Clearances



### 2.3.1 General notes

**The combination buffer is intended for use in a sealed system only.**

### 2.3.2 Safety valve

**The safety relief valve is an integral part of the combination buffer. It cannot be adjusted but has a manual test device.**

### 2.3.3 Pressure & Temperature Gauge

A pressure and temperature gauge is incorporated into the combination buffer to indicate the system pressure and temperature. The gauge has a cold fill set pointer.

### 2.3.4 Pump

The circulation pump is integral with the combination buffer.

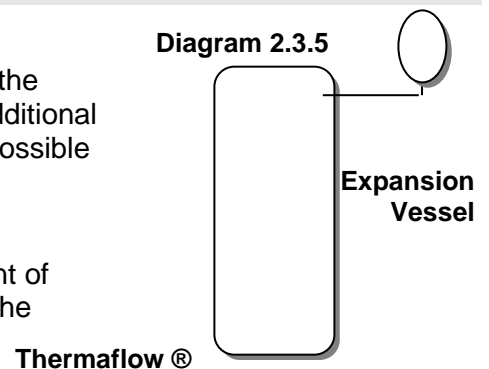
### 2.3.5 Expansion vessel

The 200L and 250L units have **22 litres of internal** expansion and the 300L has **28 litres of internal** expansion. If the water content of the heating system exceeds the maximum quoted in **table 1, [Data]** an additional expansion vessel should be connected into the system as close as possible to the central heating return connection of the combination buffer.

**Ref. Diagram 2.3.5**

The charge pressure shall not be less than the static head at the point of connection, which is the height of the top point of the system above the expansion vessel.

Diagram 2.3.5



### 2.3.6 By- pass

**An automatic by- pass valve should be incorporated in the system for maximum system efficiency. (A By-Pass MUST be fitted to the system by the installer).**

### 2.3.7 Filling sealed systems

The combination buffer has a filling loop incorporated within it, and pressure gauge to register the fill pressure.

There must be no permanent connection to the mains water supply; even though a non-return valve is supplied. **Disconnect filling loop and seal both valves with suitable caps.**

### 2.3.8 Corrosion inhibitor

The maintenance of sufficient concentration of corrosion inhibitor in your Thermaflow system is vital to prevent corrosion. We would recommend sentinel X100, or equivalent. Dose appropriately according to the size of the Thermaflow combination buffer and central heating system volume combined.

### 2.3.9 Draining

**A draining tap must be provided at the lowest points of the system, which will allow the entire system to be drained.**

The combination buffer has a drain tap fitted for draining of the primary circuit.

## 2.4. Domestic hot water system

### 2.4.1 General

The domestic hot water service must be in accordance with the rules in force in the countries of destination.

### 2.4.2 Water pressure

For the minimum and maximum, working pressures of the domestic hot water circuit of the combination buffer refer to (“data” table 1).

**If the cold water inlet pressure exceeds 300 KPA (3 bar) a pressure reducing valve must be fitted to the inlet to the combination buffer.**

### 2.4.3 HOT WATER FLOW RATE

The combination buffer is capable of flow rates of **12-18 litres per/min @ 35°C Δt (depending on model)**. Hot water flow rate and pressure will be determined by the volume and pressure of the incoming cold water supply and the primary store temperature.

### 2.4.4 Hard water areas

**In areas where the water is “Hard” more than 200 mg / litre, it is recommended that a proprietary scale reducer or water softener is fitted in the cold water supply to the combination buffer depending on what is necessary to prevent lime scale build up in the heat exchangers, pipe-work or valves.**

**Consult the local water authority for additional advice.**

**A double check valve assembly must be fitted upstream of the scale reducer or water softener. For the relative position of the scale reducer or water softener and pressure reducing valve if required, refer to the Manufacturer’s instructions.**



## 2.5. Installation, PREPARATION [water connections]

### 2.5.1 Water connections

See General Data Diagram 1.8.1 & table 1.8.1 for pipe work connections

**It is recommended to flush out the domestic water and heating system before connecting to the combination buffer.**

While making the connections, do not subject any of the connections to heat as you may damage the seals.

### 2.5.2 SAFETY VALVE DISCHARGE

It must not discharge above an entrance or window or any type of public access. The position of the discharge outlet shall be visible to the occupants and shall be positioned away from any electrical devices.

The position of discharge pipes (Tundish) drain valves and motorised valves etc must be positioned away from electrical components.

The water may drip from the discharge pipe of the pressure-relief device and must be left open to the atmosphere.

The pressure relief device must be operated regularly to remove lime deposits and to verify that it is not blocked.

The discharge pipe connected to the pressure-relief device must be installed in a continuously downward direction and in a frost free environment.

The connection for the discharge is made at the bottom side of the safety relief valve.

**This must be extended from the safety relief valve with not less than 15mm O.D. metal pipe, to discharge, in a visible position, outside the building, facing downwards, preferably over a drain. The pipe must have a continuous fall and be routed to a position so that discharge water, possibly boiling or steam, cannot create any danger to persons, damage to property or external electrical components and wiring.**



## 2.6 ELECTRICAL INSTALLATION REQUIREMENTS

- **Power supply and wiring**

The power supply to the premises must meet the minimum requirements of the unit being installed, with special attention given to the supply current, cable size and MCB recommendation. The supply voltage to the appliance must never drop below **207 Volts**.

### IMPORTANT

THE ELECTRICAL SUPPLY REQUIREMENTS:-

**The 3 KW combination buffers meet the requirements of EN 61000-3-11**

**The 3 KW combination buffers must be installed in premises having a service supply of  $\geq 100A$  per phase.**

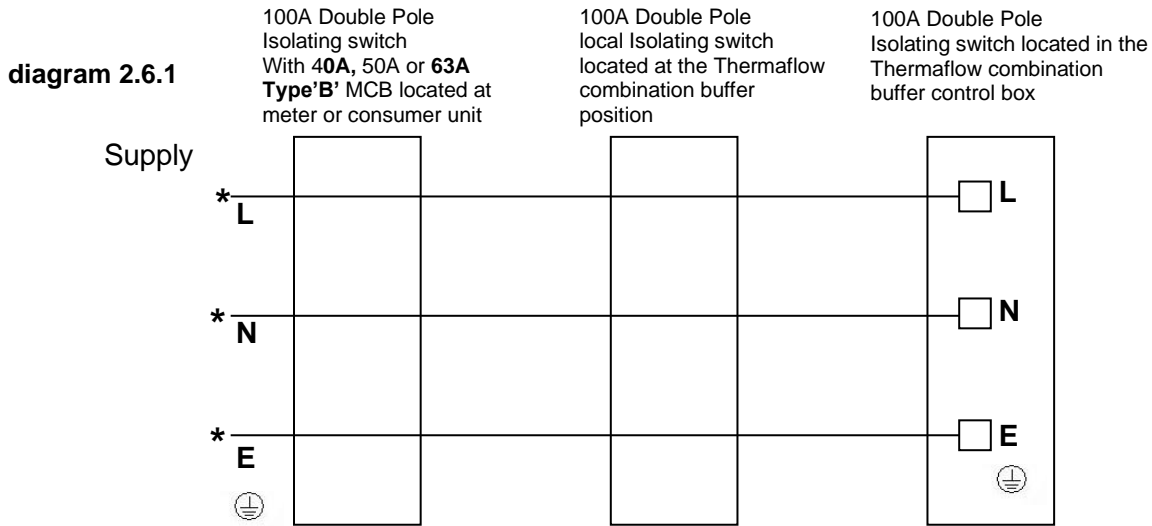
### 2.6.1 ELECTRICAL SUPPLY

#### IMPORTANT

The mains power supply is wired according to the following **diagram 2.6.1**, from the 100A double pole isolator by way of 10mm<sup>2</sup> cable into the main terminals in enclosure marked **No. 2** on the combination buffer schematic on **page 9** of this instruction manual, see **diagram 2.6.1b** on **page 18**.

## LOCAL ISOLATION.

**A Local isolator may also be required at the combination buffer position.**



\* 25mm<sup>2</sup> COLOUR CODED METER TAILS  
CONNECT TO METER / TELE-SWITCH

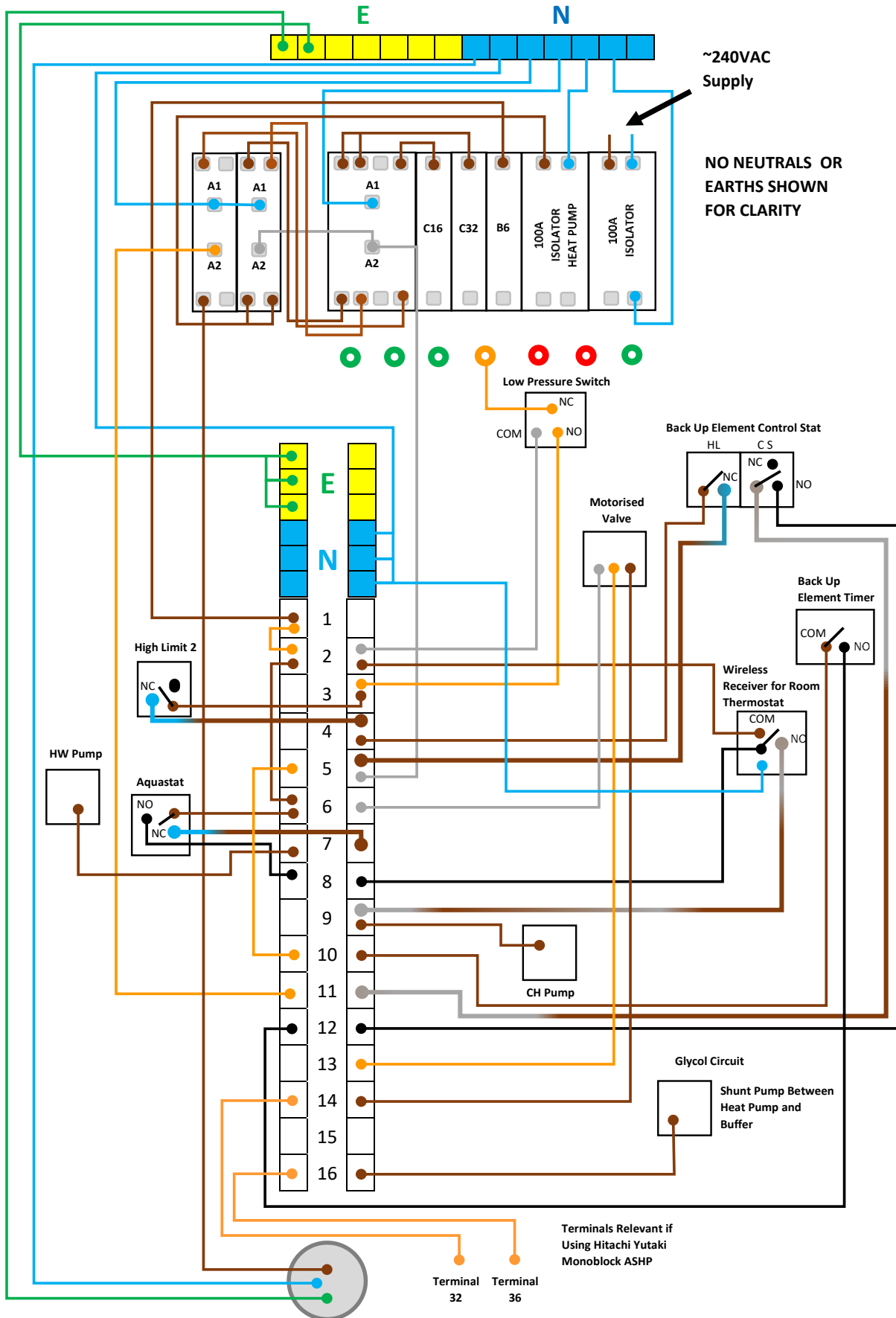
## CABLE SIZING

Combination buffer rating minimum Cable Size ~230-240V-50Hz, 2700-3000w – **10mm<sup>2</sup>**,  
**MCB MUST BE TYPE 'B'.**

### 2.6.2

The mains supply into the combination buffer is shown in the diagram on page 9. **The main isolating switch for combination buffer and heat pump are located in electrical control box on the combination buffer, ref. diagram 2.6.2b.**

## 2.6.2b WIRING CIRCUITS



## 2.6.2c TIMER & WIRING CIRCUIT

### TIMER

The timer allows you to time when the element in the combination buffer activates for periods when it is colder or when there is a higher demand for hot water

Timer is required when linking external primary heat source to the Thermaflow combination buffer

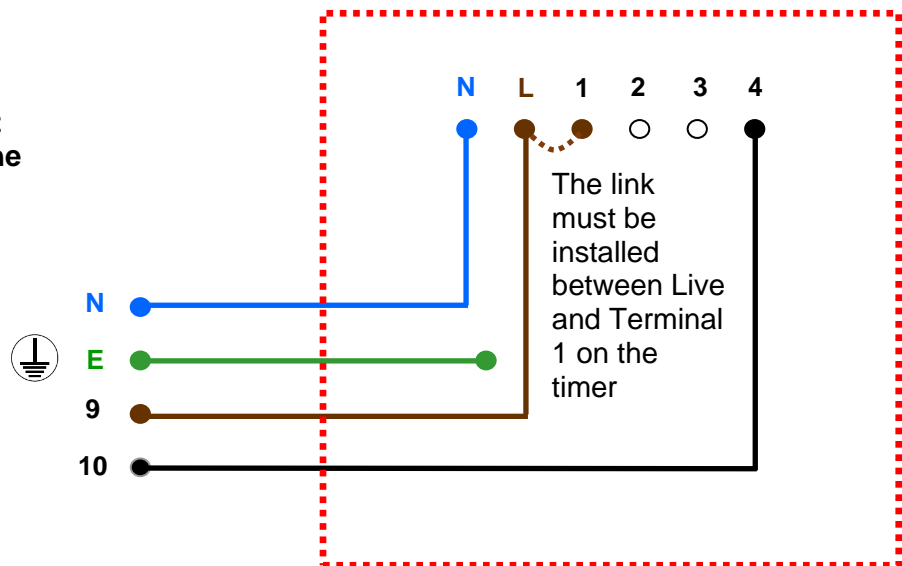


All Connections are  
~240V AC

**IMPORTANT**  
Use the piece of 4 core heat resistant flex supplied with the programmer.

Connections onto main wiring terminal on combination buffer.

### Timer



### 2.6.3 External Controls

External heating controls should be connected to the appropriate terminals numbered in **diagram 2.6.2b**.

**WARNING: ALL EXTERNAL CONTROLS MUST NOT BE TAKEN FROM ANY OTHER POWER SUPPLY OTHER THAN VIA THE 3 AMP FUSED ISOLATING SWITCH MENTIONED ABOVE.**

### ELECTRICAL CONNECTIONS

#### 2.6.4 Supply cable connection

**Caution:** To prevent an induced current from switching the central heating on when not required it is important that the heating system control cables are separated from the other mains cables.

**There is provided 1 heat resistant cable extending from the main panel situated between both circulating pumps.**

**The cable has 2 cores coloured brown and (blue core covered with brown sleeve) these are both common live and switched live wires to be connected to external heating controls.**

#### **IMPORTANT**

Any heating system controls must not interrupt the mains supply to the combination buffer.

Standard colours are **Brown- Live, Blue- Neutral and Green and yellow- Earth**. Make the earth cable of a greater length so that if the cable becomes strained the earth would be the last to become disconnected.

**CAUTION: IT IS ESSENTIAL TO MAKE SURE THAT THE POLARITY IS CORRECT.**

#### 2.6.5 Heating system controls

All external controls and wiring are required to provide a minimum of reinforced insulation at 250 vrms between the parts of those devices operating at mains hazardous voltage and the user accessible parts of those devices.

Note: for further information, see the building regulations 1991- conservation of fuel and power, 1995 edition- appendix G, table 4B.

When any kind of external heating system controls are being used to regulate the heating system connect a single pole type, to the appropriate terminals of the connector shown in **diagram 2.6.2b, or (to the 2 core cable provided)**.

If the installation requires protection by a "Frost Thermostat" connect a single pole type, **between terminals 6 and 9** shown in **diagram 2.6.2b**.

### 2.6.6 Electrical Test

Carry out preliminary electrical system checks as below.

- 1) Test insulation resistance to earth of mains cables.
- 2) Test earth continuity and short circuit of all cables.
- 3 Test the polarity of the mains.
- 4 Refit the enclosure cover.

### 2.6.7 Supply cable connection for combination buffer and heat-pump

Open the enclosure situated at the top of the combination buffer.

Using 10mm or 16mm<sup>2</sup> twin and earth cable of a suitable length route the mains interrupted supply cable through a piece of suitably sized flexible conduit into the 100A isolator shown in diagram 5.

Standard colours are Brown- Live, Blue- Neutral and the earth should be sleeved with a suitably sized green and yellow earth sleeve.

Make the earth cable of a greater length so that if the cable is strained the earth would be the last to become disconnected.

**The Heat-pump power supply is taken from the load side of the spare isolator in the combination buffer control box.**

Using at least 6mm<sup>2</sup> twin and earth cable of a suitable length route the heat-pump supply cable through a piece of suitably sized flexible conduit into the 100A isolator shown in diagram 5.

**CAUTION: IT IS ESSENTIAL TO MAKE SURE THE POLARITY IS CORRECT.**

### 2.6.8 Electrical Test

Carry out preliminary electrical system check as below:

- 1) Test insulation resistance to earth, of mains cables.
- 2 Test earth continuity and short circuit of all cables
- 3 Test the polarity of the mains.
- 4 Refit the enclosure cover.

## 2.6.9 **IMPORTANT:** Electricity tariffs

Enquire to various suppliers for tariff costs and choose one which has the lowest Kw/Hr rate to give the best economic operation.

## 2.7 Commissioning

### 2.7.1 Filling domestic water circuit

Check that the combination buffer is isolated from the electrical supply, at both external isolators.

Fully open the domestic water supply stop cock or valve in the supply to the combination buffer.

Open all hot water draw-off taps and close them when water flows.

Check for water soundness of the whole domestic hot water installation and combination buffer.

### 2.7.2 Filling the heating system

Flush, fill and vent the system refer to section 3.7 "Filling sealed systems".

The combination buffer and central heating system should be completely filled and purged of air before switching on the power to the appliance. The cold fill pressure should register no more than 120 KPA (1.2 Bar). **See Table 1.8.1 (DATA), for minimum and maximum pressures.**

**Make sure the automatic air vent at the top of the combination buffer is operating correctly.**

## **IMPORTANT!**

**MAKE SURE THE COMBINATION BUFFER AND SYSTEM IS COMPLETELY FULL OF WATER AND ALL AIR IS ELIMINATED BEFORE TURNING ON ANY OF THE POWER SUPPLIES TO THE COMBINATION BUFFER.**

Take care not to splash any of the electrical components.

Pressurise the system until the pressure is 120 KPA (1.2 Bar). **Check the heating system and combination buffer for water soundness.**

Check the operation of the safety valve by turning the safety valve knob in the direction of the arrow.

Lower the pressure to the initial cold fill design pressure of 120 KPA (1.2 Bar), **refer to table 1.8.1.** Position the set pointer on the combination buffer pressure gauge at this pressure also.

**NOTE:** When the combination buffer reaches its maximum temperature, the pressure will increase to around 200 KPA (2.0 Bar)

### 2.7.3 Domestic hot water flow rate

The domestic hot water flow rate can be set by adjusting the stop cock on the cold water inlet to the combination buffer.

## 2.7.4 Temperature settings

The maximum temperature setting for the domestic hot water is pre-set at 50°C to prevent scalding and is not user adjustable.

The maximum flow temperature setting for central heating is 50°C this is the pre-set and is not adjustable.

## 2.7.5 Heating system commissioning

**Make sure the combination buffer and heating system is completely full of water. (SEE ABOVE SECTION 7.2)**

Turn on power supplies. Allow approximately 90 - 120 minutes to bring the combination buffer up to temperature (depending on model). Check that all external controls, are calling for heat.

Fully open all thermostatic and lock shield valves on each radiator.

The aqua stat, positioned at the bottom of the combination buffer is pre-set to **35°C (It must remain at this setting)**

Allow this system to reach maximum temperature then switch off both electrical supplies at the isolators. Drain the system rapidly while still hot.

Fill and vent the system as described in section 7.2 "Filling the central heating circuit" Add inhibitor as required refer to section 3.8 "Corrosion Inhibitor"

Set to the initial cold fill design pressure, using the external draining tap. Refer to table 1, and section 3.9

**NOTE: The system fill pressure may require to be recharged once or twice in the first two to three weeks after the initial commissioning of the combination buffer due to oxygen and air content in the system being expelled through the automatic air eliminator.**

**There should be no further need to re-pressurise the system after this period. If the system requires continuous re-pressurisation, there may be a leak in the installation.**

## 2.7.6 Completion

Set any external heating control to the desired settings.



## 2.7.7 INSTRUCT THE USER

Instruct and demonstrate the isolating switches then advise the user of the efficient and safe operation of the combination buffer.

Instruct and demonstrate the operation of any heating system controls.

Advise the user on the use and maintenance of any scale reducer or water softener and pass on any relevant instructional documents.

Advise the user that to ensure continued efficient and safe operation of the appliance, it is **recommended** that it is checked and serviced at regular intervals. The frequency of servicing will depend on the particular installation and usage, but in general once a year should be enough.

**Any servicing should be carried out by a person competent to do so.**

Advise the user of the precautions necessary to prevent damage to the system and building in the event of the heating system being out of use during frost and freezing conditions.

### **Reminder- leave these instructions with the user.**

Advise the user that the logbook should be completed by the engineer on completion of commissioning. **Failure to do so will invalidate the warranty.** The user must sign the log book and retain it for future reference.

## PART 3 - SERVICING

### 3.1. Fault Finding

**MUST BE CARRIED OUT BY A PERSON COMPETENT TO DO SO**

**Before trying to operate the combination buffer make sure that:**

The heating system pressure is at 120 KPA (1.2 Bar) when the system is **COLD** and 200 KPA (2.0 Bar) when the system is at **maximum** temperature.

There is a permanent mains power, (24hr supply) to the terminals marked in the control panel on the combination buffer in the schematic diagram on **page 9** of this instruction manual.

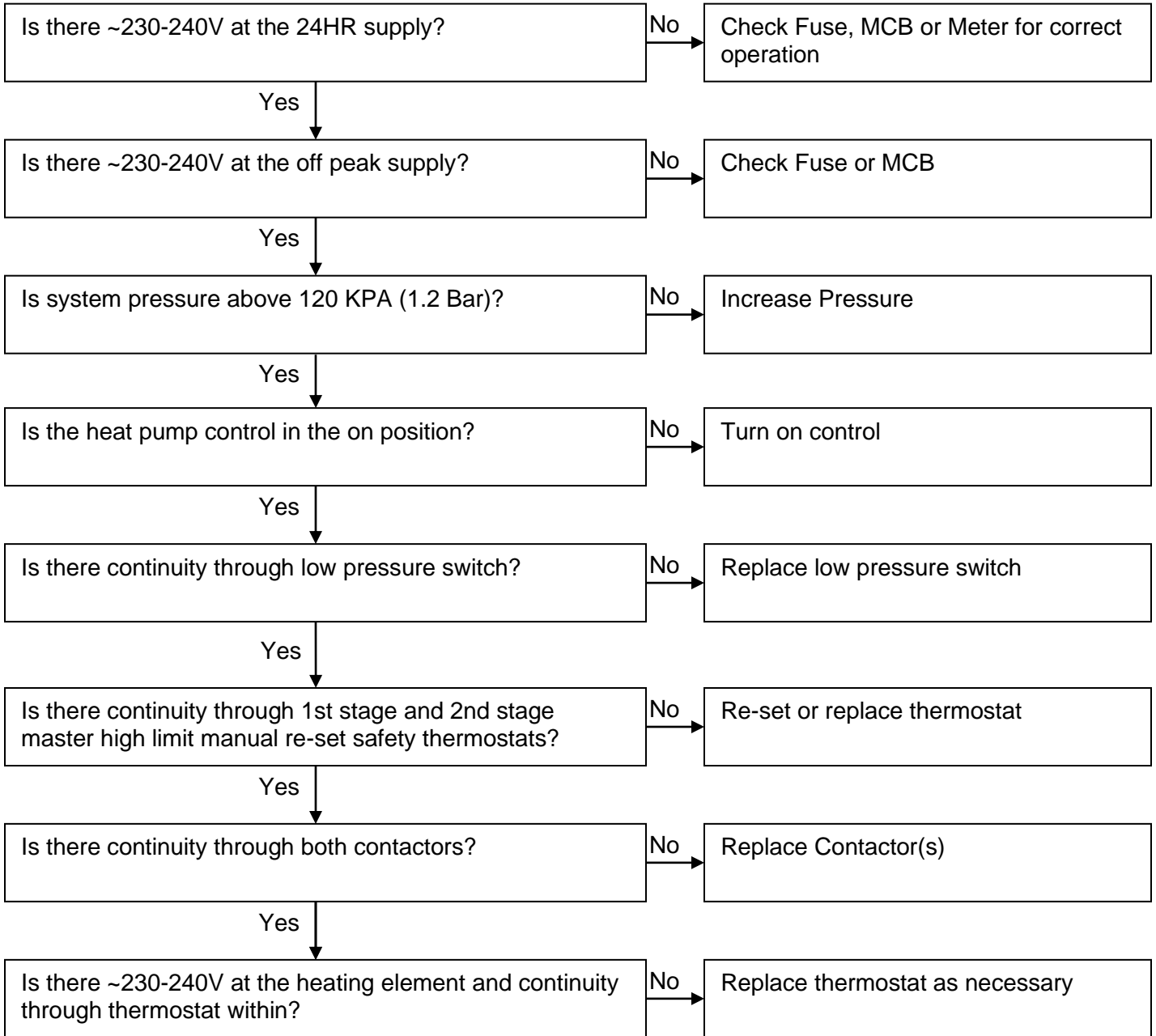
There is power at the main power switch in the control box at the top of the combination buffer (Marked **No 2** on the combination buffer schematic diagram on **page 9** of this instruction manual.

**WARNING: BEFORE OBTAINING ACCESS TO TERMINALS, ALL SUPPLY CIRCUITS MUST BE DISCONNECTED.**

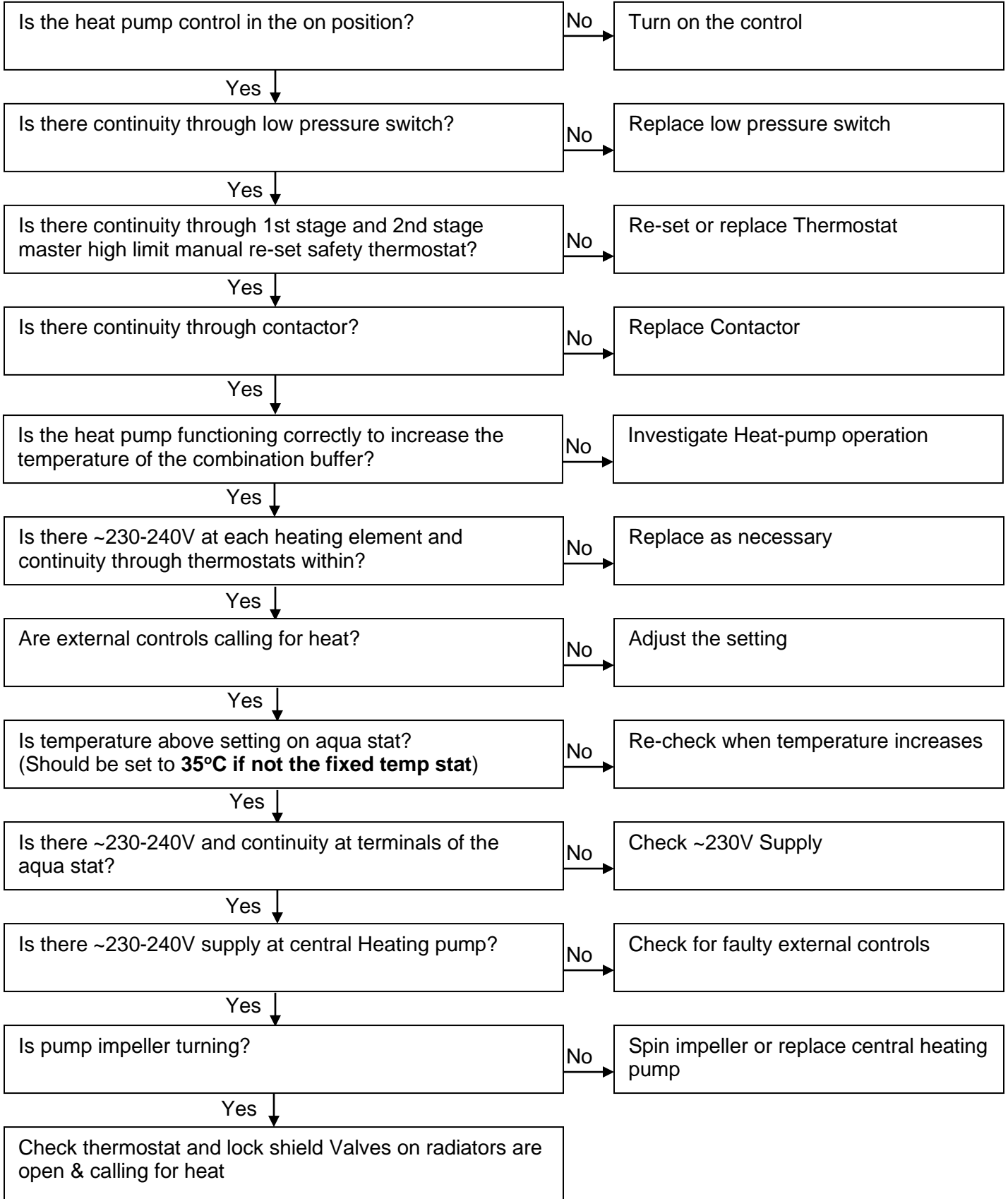
**IMPORTANT: ON COMPLETION OF THE FAULT FINDING TASK WHICH HAS REQUIRED THE BREAKING OR REMAKING OF THE ELECTRICAL CONNECTIONS, THE CONTINUITY, POLARITY, SHORT CIRCUIT AND RESISTANCE TO EARTH CHECKS MUST BE REPEATED USING A SUITABLE MULTI- METER.**

Type of fault	Check
<b>No domestic hot water or central heating</b>	~230-240V Supply System water pressure at 120 kpa (1.2 bar) External timer Low pressure switch Manual re-set high limit thermostat 1st stage Manual re-set Over Heat thermostat 2nd stage Contactor Heating elements
<b>No central heating but hot water at taps</b>	~230-240V Supply External controls External timer Low pressure switch Heating elements Manual re-set Over Heat Thermostats 1st & 2nd stage Temperature at bottom of store <b>must be above</b> aqua stat setting of <b>35°C. Check Heat Pump is operating correctly.</b> Is central heating pump operating correctly?
<b>Central heating but no hot water at taps or temperature diminishes after a short period</b>	Auto air eliminator in closed position? Pump valves in the open position? <b>page 9</b> Domestic hot water pump is not operating? Secondary expansion vessel pressure (must be 2.0 -3.5bar) Hot water blending valve? Blockage in the primary flow pipe into the plate heat exchanger?

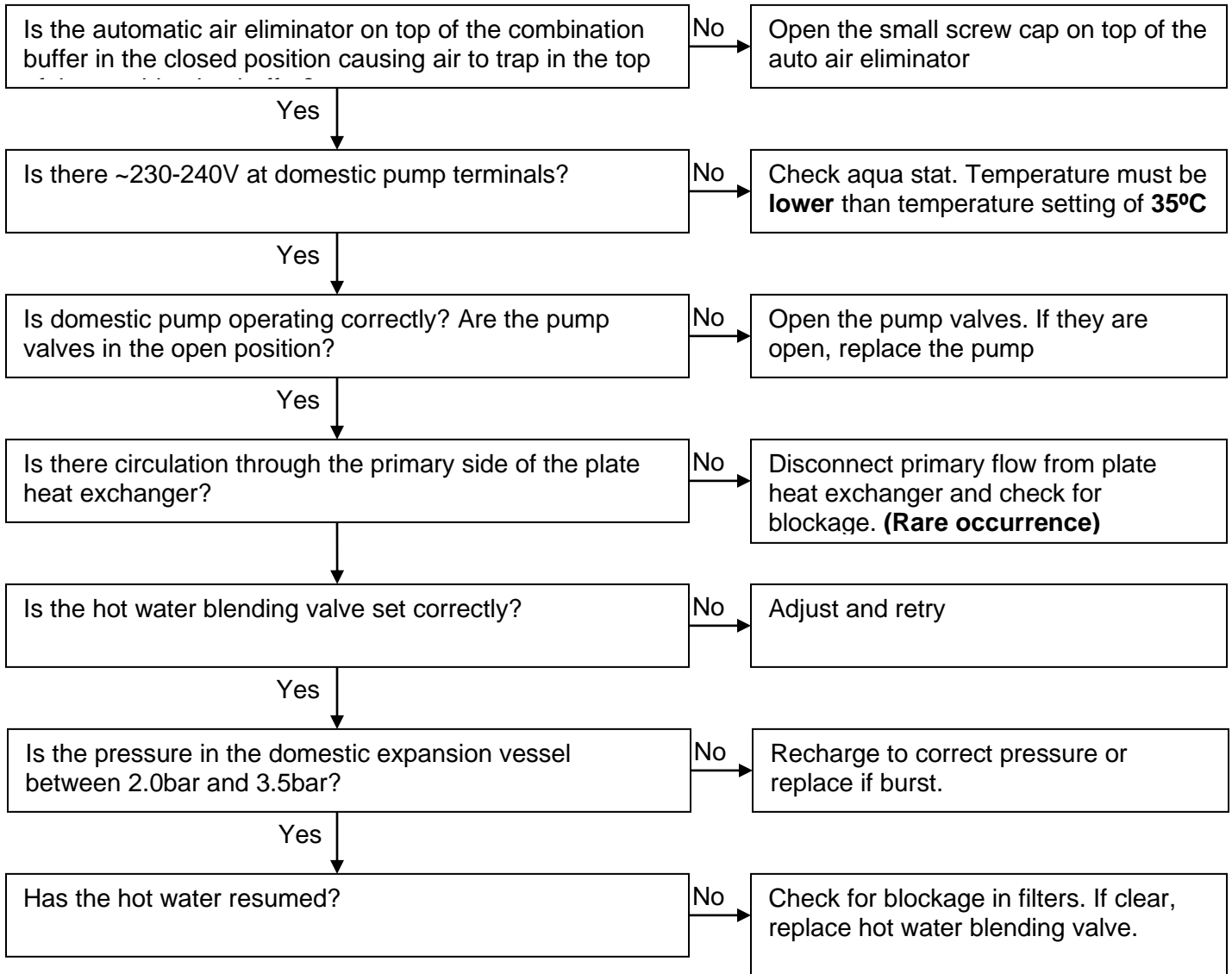
### 3.1.1 Fault: No domestic hot water or central heating




### 3.1.2 Fault: No central heating, but hot water at taps



### 3.1.3 Fault: CENTRAL HEATING BUT No hot water at taps



# Fault Diagnosis

       
R2 R1 LP HL1 HL2 POWER

---

NO POWER

---

LOW WATER PRESSURE

---

HIGH LIMIT 1 – TRIPPED

---

HIGH LIMIT 2 – TRIPPED

---

TIMER IS OFF OR COMBINATION BUFFER HAS REACHED TEMPERATURE

---

TIMER ON WHICH POWERS HEATING ELEMENT(S)  
ON COMBINATION BUFFER

## **WARNING: FOR YOUR OWN SAFETY**

**SERVICING AND MAINTENANCE SHOULD BE CARRIED OUT BY A PERSON WHO IS COMPETENT TO DO SO.**

### **3.2 MAINTENANCE**

- Before commencing, refer to section 1. Installation

#### **Checking the primary expansion**

**3.2.1 The primary expansion - internal** (volume 22 or 28 litres) is internal of combination buffer. Its purpose is to take up expansion in the buffer and central heating system.

The expansion bubble automatically forms when the system is filled to the correct pressure

**3.3.2 The secondary expansion vessel** (volume 0.5 litres) is the white or silver vessel connected to the cold inlet of the combination buffer.

Its function is to take up expansion in the hot water pipe work and so protect the blender from damage.

The pressure can be accurately checked with the pressure relieved on the other side of the diaphragm. To do this, isolate the water supply to the Thermaflow combination buffer and open a hot tap. Water will run for a few seconds then stop.

Connect a pressure gauge to the car tyre type valve on the vessel. The pressure should register 200-350 KPA (2.0-3.5 Bar). Close the hot taps and turn the water supply back on.

#### **3.2.3 Checking the inline strainer**

Whilst the water is off, remove and clean the gauze in the brass strainer assembly. To remove the gauze for cleaning un-screw the brass plug.

#### **3.2.4 Checking the hot water blending valve**

With the store temperature fully recovered, run a hot tap and check the flow rate and temperature.

If the hot water has deteriorated suddenly (over less than a month) then this points to a problem with the blender.

A broken blender is usually linked to a loss of pressure in the secondary expansion vessel.

The expansion vessel protects the blender from damage when the water in the secondary system expands as the water re-heats after water is drawn off.

Check the pressure in the secondary expansion vessel as detailed previously in section 2.

If it does not hold pressure it will need to be changed. If this doesn't resolve the problem, it will be necessary to change the blender

Strip off the blender and check hot and cold mesh filters for blockage. (Clean if necessary).

### 3.2.5 Checking the concentration of corrosion inhibitor

We would recommend Sentinel X100, or equivalent. Dose appropriately according to the size of the Thermaflow and central heating system volume combined and in accordance with the inhibitor manufacturer's guidelines.

### 3.2.6 Preventing pump seizure in summer

To prevent seizure of the central heating pump we recommend you turn the central heating on for 30 seconds or so every few weeks throughout the summer.

Seized pumps can usually be freed. The air release on the pump can be completely removed. A small flat blade screwdriver can be inserted into the slot in the centre and rotated to free the pump.

### 3.2.7 Checking correct operation of electrical components

**WARNING: BEFORE OBTAINING ACCESS TO TERMINALS, ALL SUPPLY CIRCUITS MUST BE DISCONNECTED.**

### 3.2.8 Low pressure switch

To check correct operation of the low pressure switch, drain some water from the central heating system until the pressure falls below 0.5 bar, then check continuity between terminals 1 and 2 there should be no continuity between these terminals.

Re pressurise the combination buffer and re check there is continuity between the same terminals.

### 3.2.9 Control and manual re-set over-heat thermostats

Check operation of the control and over temperature thermostats by checking for continuity between both terminals.

(YOU MAY HAVE TO REMOVE THESE THERMOSTATS IF THE COMBINATION BUFFER IS STILL HOLDING HOT WATER. YOU CAN PLACE THE THERMOSTATS IN A BEAKER OF COLD WATER AND THEN CHECK FOR CONTINUITY ACROSS THE THERMOSTAT).

### 3.2.10 HEATING ELEMENT CONTROL THERMOSTAT;

There is one thermostat in each heating element. The control thermostat is pre-set.

It should not be tampered with. If a failure has occurred, contact Thermaflow Ltd for spares and advice.



### 3.2.11 OVER TEMPERATURE THERMOSTATS;

(Manual re-set); there are two of these which will break the circuit to the coil on the contactor causing power to break to the heating elements.

One is fitted above the central heating pump and one further up on the combination buffer. This second stage over temperature thermostat is pre-set to **90°C. It should not be tampered with.**

If a failure on one of the thermostats has occurred you can re-set the thermostat by pressing the small reset button on the thermostat.

If the thermostat continues to fail in an overheat condition a fault may have occurred in the control thermostats within the heating elements.

Take note of which one it is and contact Thermaflow Ltd for spares and advice.

The first is a manual re-set over temperature thermostat and is fitted on the combination buffer.

The 2nd stage is a manual re-set over temperature thermostat. It will break the circuit to the contactor on over temperature.

It is preset to **95°C** and sealed and **should not be tampered with.**

**This will indicate a fault has occurred on one or more of the control thermostats within the heating elements and will have to be investigated.**

**If it continues to fail in an over-heat condition the fault must be rectified before the appliance is turned back on for use.**

If a failure has occurred, contact Thermaflow Ltd for spares and advice.

### 3.2.12 Check the heating elements

Check the resistance between live and neutral terminals on the element.

Replace the element if the resistance is greater than 10 m ohms.

### 3.2.13 Check circuit breakers

Switch each circuit breaker off in turn and check that continuity is broken to each element.

### 3.2.14 Check the contactor

Turn the main isolator off (this should be situated adjacent to the combination buffer) you should hear a small click from the control box marked number **2** on the combination buffer schematic on **page 9** of this instruction manual. This indicates that the contactor has disconnected the circuit to the heating elements.

Turn the main isolator on and off a few times and listen for this noise. This will indicate correct operation of the contactor.

### 3.2.15 Check the operation of the AQUA STAT

The Aqua Stat is positioned on the cold water inlet entering the combination buffer. **Make sure the external controls are calling for heat.**

First of all make sure the store temperature is above 45°C. Run a hot water tap. The pump on the left hand side of the buffer should run within a few seconds. If this is the case, this indicates correct operation of the thermostat.